

Venue Access Document

Downs with Love Scotland Tour

This document details the access provisions available at the venues during Downs with Love, autumn 2022.

Craignish Village Hall

Ardfern, Argyll,
WED 12 OCTOBER
7:30pm

Questions	Answer
Is there Parking?	We offer general parking but two disabled spaces outside Craignish Village Hall entrance
Disabled Parking?	Two disabled spaces outside Craignish Village Hall main entrance
Public Transport options?	We have no public transport options
Taxi info	We have no local taxi options
Are Free PA tickets available?	Yes
Is there Level Access across the venue?	For audiences yes
How many stairs are there to key locations?	Zero from disabled parking bay – 12 steps from the main car park
Where are the wheelchair spaces?	Front row
Is there access to a quiet space?	A second hall can be used if required
Do they allow Guide Dogs in?	Yes
Is there an accessible bathroom?	Yes
Is there a Changing Places bathroom?	No

Do any of the spaces have a restricted view?	No
Do they have a Hearing Loop?	Yes
What is the optimum seating position for Hearing Loop?	For optimum seating position please contact mandy@craignish.org.uk or call 07876201226 to discuss requirements
Website link for venue's access info	For further accessibility access info please email mandy@craignish.org.uk or call 07876201226

FTH Theatre,

Falkirk,
FRI 14 OCTOBER
7:30 pm

Question	Answer	Notes
Is there Parking?	Yes	Parking to the front and side of the building
Disabled Parking?	Yes	At the front of the building
Public Transport options?	Train/bus	Falkirk High/Falkirk Grahamston are both close by and the venue is a short walk from the main bus hub.
Taxi info	Bruce Taxi	01324 636000
Are Free PA tickets available?	Yes	Arrange through box office 01324 506850
Is there Level Access across the venue?	Yes	We have a lift to the studio the only access issues are on the raked seating from rows A upwards and the Balcony which have stairs to access.
How many stairs are there to key locations?		
Where are the wheelchair spaces?	In rows AA and BB or anywhere in the studio	
Is there access to a quiet space?	Access can be arranged for The Space which is on the ground floor	Ask a member of the Venue Supervisor team to arrange
Do they allow Guide Dogs in?	Yes	

Is there an accessible bathroom?	Yes	
Is there a Changing Places bathroom?	No	
Do any of the spaces have a restricted view?	No	
Do they have a Hearing Loop?	Yes	
What is the optimum seating position for Hearing Loop?		
Website link for venue's access info	https://www.falkirkleisureandculture.org/venues/fth-theatre/	
Contact for Access info	Venue Supervisors 01324 506177	

Platform,

Easterhouse, Glasgow,
SAT 15 OCTOBER
2 pm

Question	Answer	Notes
Is there Parking?	Yes - large, free car park serving Platform with plenty of spaces available off Westerhouse Road entrance	
Disabled Parking?	Yes, four bays immediately in front of Platform and a further four bays in car park	
Public Transport options?	<p>Travelling from Glasgow, Queen Street Station take the eastbound lower level trains. The stop for the Bridge is Easterhouse Train Station and both the Airdrie & Edinburgh bound trains stop at Easterhouse.</p> <p>From Edinburgh Waverly take the Helensburgh Central train. The walk from the train station is approximately 15 mins.</p> <p>Please check the latest travel information from Scotrail website.</p> <p>Well served with buses too - <u>Stagecoach</u> X19 is the fastest way from the City Centre to Platform.</p> <p><u>First Buses</u> that also pass by Platform are 38/A/B/C/E 41 43 46 60/60A/M60</p>	
Taxi info	<p>https://www.glasgowtaxis.co.uk 0141 429 7070</p> <p>https://glasgocabs.co.uk/ 0141 332 5050</p>	

Are Free PA tickets available?	Yes	
Is there Level Access across the venue?	Yes	
How many stairs are there to key locations?	N/A	
Where are the wheelchair spaces?	Yes - in the front row, back row and across the balcony when the seating bank is in place	
Is there access to a quiet space?	We don't have a dedicated quiet space set up for every event but a room or space can be made available on request so please ask	
Do they allow Guide Dogs in?	Yes	
Is there an accessible bathroom?	Yes	
Is there a Changing Places bathroom?	No	
Do any of the spaces have a restricted view?	No	
Do they have a Hearing Loop?	Yes	
Website link for venue's access info	Platform website - with visual story video tour of building Euan's Guide	

Byre Theatre,

St Andrew's,

TUES 18 OCTOBER

6:30pm

Question	Answer	Notes
Is there Parking?	We offer limited general parking but two disabled spaces outside the Abbey Street entrance with easy drop off lay-by and two spaces on the South Street entrance but involves a short walk to the entrance.	
Disabled Parking?	Two disabled spaces outside the Abbey Street entrance	
Public Transport options?	Bus/Tram information - Express services from Dundee (Route X54) and Edinburgh (Route X59) and extensive local network including Flexi Bus services Train - Leuchars station (5.8 Miles away), regular bus and taxi services join Leuchars station and St Andrews	
Taxi info	St Andrews Taxis - 01334 477272	
Are Free PA tickets available?	Yes	
Is there Level Access across the venue?	For audiences yes	
How many stairs are there to key locations?	N/A	
Where are the wheelchair spaces?	Row K	
Is there access to a quiet space?	No, but cafe	
Do they allow Guide Dogs in?		

Is there an accessible bathroom?	Yes	
Is there a Changing Places bathroom?	No	
Do any of the spaces have a restricted view?		
Do they have a Hearing Loop?	Yes	
What is the optimum seating position for Hearing Loop?	For optimum seating position please contact the box office	byreboxoffice@st-andrews.ac.uk 01334 475 000
Website link for venue's access info	Website https://byretheatre.com/ Dedicated Access Staff Contact -Stephen Sinclair - srs6@st-andrews.ac.uk	

The Studio

Edinburgh,

WED 19 OCTOBER

7:30 pm

Question	Answer
Is there Parking?	Pay and display spaces on Chambers Street. Car park Niddry Street. Drop off outside theatre.
Disabled Parking?	Contact the Stage Door to book a parking space. stagedoor@edtheatres.com
Public Transport options?	Bus/Tram information - Bus stops on Nicholson Street 3, 5, 7, 8, 14, 29, 30, 31, 33, 37, X47, 49 Train - Waverley Station 0.4 miles north - level access via Market Street.
Taxi info	Taxi Rank on Nicolson Square.
Are Free PA tickets available?	Yes
Is there Level Access across the venue?	Yes
How many stairs are there to key locations?	N/A
Where are the wheelchair spaces?	Wheelchair spaces at the front.
Is there access to a quiet space?	No
Do they allow Guide Dogs in?	We welcome any assistance dog into our building and have facilities to look after the dog if you do not wish to take them in to the auditorium.
Is there an accessible bathroom?	Yes

Is there a changing room bathroom?	No
Do any of the spaces have a restricted view?	No
Do they have a Hearing Loop?	No
What is the optimum seating position for Hearing Loop?	N/A
Website link for venue's access info	Website http://www.capitaltheatres.com/studio Dedicated Access Staff Contact foh@capitaltheatres.com

Lemon Tree,

Aberdeen Performing Arts,

THURS 20 OCTOBER

19:00

01224 641122

Question	Answer
Is there Parking?	There is no parking at the Lemon Tree - the nearest car park are located around 5min away.
Disabled Parking?	Car parking for disabled people is located <ul style="list-style-type: none">• West North Street car park• Shoe Lane Level access is available via Shoe Lane by ringing the doorbell
Public Transport options?	bus 20 and bus 23 both stops in front of the entrance.
Taxi info	Rainbow City Taxis Limited - 01224 878787
Are Free PA tickets available?	No
Is there Level Access across the venue?	<p>The entrance is on West North Street with a small number of steps at the front door.</p> <p>A ramp is available from street level at our side entrance on Shoe Lane. Ring the bell on the door to alert staff to allow access.</p> <p>The lounge is on the ground floor with level access to the first level.</p> <p>The middle tier and top tier can be accessed by a small number of steps or ramp.</p> <p>Lift access to the Studio Theatre is on the first floor.</p>

How many stairs are there to key locations?	5 steps to main entrance around 20 to performance space
Where are the wheelchair spaces?	Front row
Is there access to a quiet space?	No, but a bar - a quiet space might be available in the lounge tbc
Do they allow Guide Dogs in?	Yes
Is there an accessible bathroom?	Yes
Is there a Changing Places bathroom?	Yes
Do any of the spaces have a restricted view?	no
Do they have a Hearing Loop?	Yes
What is the optimum seating position for Hearing Loop?	Seats are unreserved
Website link for venue's access info	Website https://www.aberdeenperformingarts.com/access/emon-tree-access-information/ Dedicated Access Staff Contact - Hanna Louise - hanna.louise@aberdeenperformingarts.com

Cumbernauld Theatre at Lanternhouse,

Cumbernauld

FRI 21 OCTOBER

7:30 pm

Question	Answer	Notes
Is there Parking?	We have a large car park outside our building. There is also a smaller one outside the main entrance with includes our disabled spaces.	
Disabled Parking?	Disabled parking outside main entrance	
Public Transport options?	Transport lines include: Bus- x25, x25A, x37 Trains- Cumbernauld station	The nearest Bus stop is a 6 minute walk away The nearest Train Station is a 27 minute walk away
Taxi info	Cumbernauld Taxi's 01236738383 Central Cars 01236722772	
Are Free PA tickets available?	No but we have concession rates for carers	
Is there Level Access across the venue?	Yes.	
How many stairs are there to key locations?	None.	
Where are the wheelchair spaces?	Row A , Seats 11 & 14	
Is there access to a quiet space?	Yes	

Do they allow Guide Dogs in?	Yes	
Is there an accessible bathroom?	Yes	
Is there a Changing Places bathroom?	No	
Do any of the spaces have a restricted view?	No	
Do they have a Hearing Loop?	Yes	
What is the optimum seating position for Hearing Loop?	For Optimum Seating positions please contact Box Office	Boxoffice@lanternhousearts.org 01236 732 887
Website link for venue's access info	Access & Support - Lanternhouse (lanternhousearts.org)	https://lanternhousearts.org/our-visit/access-support/
Contact for Access info	Lindsay Attwood	lattwood@cumbernauldtheatre.co.uk

The Brunton,

Musselburgh,

SAT 22 OCTOBER

19:30

0131 653 5245

Question	Answer	Notes
Is there Parking?	Free car park at rear.	
Disabled Parking?	Disabled spaces at rear and front of building.	
Public Transport options?	Bus/Tram information - Lothian 26, 44, 30 Train - Musselburgh Station 1.3 Miles South West	
Taxi info	Taxi rank on Bridge Street	
Are Free PA tickets available?	Yes	
Is there Level Access across the venue?	Yes. Level access entrances are on Ladywell Way and at rear.	
How many stairs are there to key locations?	N/A	
Where are the wheelchair spaces?	There are 3 wheelchair spaces in the auditorium and row I has no steps and rows J and H have one step.	
Is there access to a quiet space?	Yes	The Theatre Bar
Do they allow Guide Dogs in?	Yes	
Is there an accessible bathroom?	Yes, Accessible toilets on ground floor.	

Is there a Changing Places bathroom?	No	
Do any of the spaces have a restricted view?	No	
Do they have a Hearing Loop?	Yes	
What is the optimum seating position for Hearing Loop?		
Website link for venue's access info	Website http://www.thebrunton.co.uk/	

Beacon Arts Centre,

Greenock,

TUES 25 OCTOBER

19:30

Question	Answer	Notes
Is there Parking?	Yes	Free customer parking to rear of venue/custom house quay
Disabled Parking?	Yes	7 disabled parking bays near main entrance
Public Transport options?	Yes	Greenock Central train station closeby (5 min walk) Bus routes
Taxi info	01475734563 Inverclyde Taxis	
Are Free PA tickets available?	Yes	Patrons must be registered members of our access register membership to qualify for free PA tickets
Is there Level Access across the venue?	Yes	
How many stairs are there to key locations?	15 stairs to upper circle in main theatre/ 2 down into the circle	
Where are the wheelchair spaces?	Yes	9 wheelchair spaces in main house / 3 in studio
Is there access to a quiet space?	Can be arrange with prior notice	Board room can be used as a breakout space

Do they allow Guide Dogs in?	Yes	Service dogs are allowed in the venue
Is there an accessible bathroom?	Yes	One on ground floor and circle
Is there a Changing Places bathroom?	Yes	
Do any of the spaces have a restricted view?	Yes	Circle box seats, upper circle box seats A1, A2, B1-B3, A23, A24, B23-B25 upper circle (Main theatre)
Do they have a Hearing Loop?	Yes	
What is the optimum seating position for Hearing Loop?	Rows C-L Stalls Row B, Row C7-21, Row D7-20 Circle Row B3-22 Upper Circle	Seats in main theatre listed
Website link for venue's access info	https://www.beaconartscentre.co.uk/accessibility/	
Contact for Access info	KarenT@beaconartscentre.co.uk	

CatStrand,

Castle Douglas,

WED 26 OCTOBER

7:30 pm

Question	Answer	Notes
Is there Parking?	Yes	On Street parking for public. For the evening event public can park in Next doore GP practice. Space for artists vehicle next to venue.
Disabled Parking?	Yes	2 spaces and drop off point within venue.
Public Transport options?	Very limited bus service from Dumfries & Castle Douglas.	Services 520 & 521 https://www.dumgal.gov.uk/timetables
Taxi info	No local service	Woodgrove Taxis 07721 309537 operate from Dumfries. & <u>McLeans Taxis from Newton Stewart</u>
Are Free PA tickets available?	Yes	
Is there Level Access across the venue?	Yes- apart from the follwing	The auditorium has raked seating with stairs, the sound desk is at the top.
How many stairs are there to key locations?	10 approx. to sound desk	
Where are the wheelchair spaces?	Yes	In the front row.
Is there access to a quiet space?	Yes for the event	During the performance the café & Bar is quiet and can be used.

		When this is busy our office can be available
Do they allow Guide Dogs in?	Yes	
Is there an accessible bathroom?	Yes	
Is there a Changing Places bathroom?	No	
Do any of the spaces have a restricted view?	No	
Do they have a Hearing Loop?	Yes	
What is the optimum seating position for Hearing Loop?	Anywhere in auditorium	
Website link for venue's access info		https://gcat.scot/venue/catstrand/
Contact for Access info	Brian Edgar	https://gcat.scot/

Eastwood Park Theatre,

Giffnock,

THURS 27 OCTOBER

7:30 pm

Question	Answer	Notes
Is there Parking?	YES	Large shared parking facilities within the park.
Disabled Parking?	YES	Up to 12 spaces available (not exclusive to theatre patrons)
Public Transport options?	YES	First 38 service to Eastwood Toll. Scotrail services to Giffnock and Whitecraigs
Taxi info		Eastwood Mearns Taxis: 0141 644 5353
Are Free PA tickets available?	YES	One additional ticket provided with wheelchair bookings
Is there Level Access across the venue?	NO	Level access throughout ground floor and to theatre auditorium wheelchair spaces. Bar is on first floor – lift access available.
How many stairs are there to key locations?		7 steps from ground level accessible dressing room to stage level: wheelchair lift available. 13 steps from stage level to upper floor dressing rooms. 20 steps to first floor bar – lift available.
Where are the wheelchair spaces?		Four spaces located in Row C on ground level.
Is there access to a quiet space?	NO	
Do they allow Guide Dogs in?	YES	

Is there an accessible bathroom?	YES	Public: ground floor Backstage: ground floor
Is there a Changing Places bathroom?	YES	Five of six dressing rooms have private toilet facility (two fully accessible)
Do any of the spaces have a restricted view?	NO	
Do they have a Hearing Loop?	NO	Assisted hearing system is Wi-Fi based. Can be accessed on personal mobile devices using a free app (WaveCAST) or receiver/headphone systems are available from venue (limited number).
What is the optimum seating position for Hearing Loop?	N/A	
Website link for venue's access info		Access info not listed on website
Contact for Access info		Box Office: 0141 577 3571

CentreStage,

Kilmarnock,

FRI 28 OCTOBER

7:30pm

01563 551505

Question	Answer	Notes
Is there Parking?	Yes	https://www.centrestagemt.org.uk/contact
Disabled Parking?	Yes	Car park A, please see link above.
Public Transport options?	Yes	Several bus and train options, all within a short walking distance
Taxi info	Yes	Thistle Cabs – 01563 522222
Are Free PA tickets available?	Yes	Please contact the venue to arrange on 01563 551505 / info@centrestagemt.org.uk
Is there Level Access across the venue?	Yes	Lifts are situated to make site fully accessible
How many stairs are there to key locations?	7 down to Stalls 11 up to Circle	There is lift access to both levels for anyone who requires.
Where are the wheelchair spaces?	Yes	B1-B3, B18-B20, AA14-AA15, AA38-AA39
Is there access to a quiet space?	Yes	Various spaces can be available throughout the site
Do they allow Guide Dogs in?	Yes	
Is there an accessible bathroom?	Yes	
Is there a Changing Places bathroom?	Yes	

Do any of the spaces have a restricted view?	Yes	AA1-AA8, AA45-AA52
Do they have a Hearing Loop?	No	
What is the optimum seating position for Hearing Loop?	N/A	
Website link for venue's access info	Yes	https://www.centrestagemt.org.uk/contact
Contact for Access info	01563 551505	

East Kilbride Arts Centre,

East Kilbride
SAT 29 OCTOBER
7:30pm

Question	Answer	Notes
Is there Parking?	yes	
Disabled Parking?	yes	2 spaces
Public Transport options?	Local bus and train routes	
Taxi info	Contact the venue for more info	
Are Free PA tickets available?	Contact the venue for more info	
Is there Level Access across the venue?	Yes, however wheelchair patrons will require to use the lift for access. There is flat level exit in the event of an emergency	

How many stairs are there to key locations?	n/a	
Where are the wheelchair spaces?	At the rear of the seating	
Is there access to a quiet space?	By prior arrangement	
Do they allow Guide Dogs in?	Yes	
Is there an accessible bathroom?	yes	
Is there a Changing Places bathroom?	No	
Do any of the spaces have a restricted view?	No	
Do they have a Hearing Loop?	Yes	
What is the optimum seating position for Hearing Loop?	n/a, small Studio Theatre	
Website link for venue's access info	East Kilbride Arts Centre - South Lanarkshire Leisure and Culture (slleisureandculture.co.uk)	
Contact for Access info	Colin McWilliams Colin.mcwilliams@southlanarkshireleisure.co.uk	

Northern Stage (Stage 3),

Newcastle,

WED 2 NOVEMBER

7:30p pm

Question	Answer	Notes
Is there Parking?	No	There is a drop off point at stage door at the rear of the theatre
Disabled Parking?	No	As above
Public Transport options?	Yes	We are located a 2 minute walk from Haymarket metro station, as well as Haymarket bus station
Taxi info	Blueline taxis	<u>0191 262 6666</u>
Are Free PA tickets available?	Yes	
Is there Level Access across the venue?		To access stage 3, there are stairs down with a lift available
How many stairs are there to key locations?	Around 30 but all stairs have lift alternatives	
Where are the wheelchair spaces?	We usually take seats out of the front row but this is flexible	
Is there access to a quiet space?	There isn't a designated quiet space but we do have areas easily accessible in the building that can be used as such	

Do they allow Guide Dogs in?	Yes	
Is there an accessible bathroom?	Yes	
Is there a Changing Places bathroom?	The accessible toilet located by stage 3 / stage door (accessible to public) is very large but does not have shower or hoist facilities	
Do any of the spaces have a restricted view?	No	
Do they have a Hearing Loop?	In stage 1 and 2 yes, not in stage 3. Stage 3 has an infra-red system.	
What is the optimum seating position for Hearing Loop?		
Website link for venue's access info	https://northernstage.co.uk/your-visit/access/	
Contact for Access info	boxoffice@northernstage.co.uk	